



# AQUAPLATE® Steel Water Tanks

## Product Warranty Certificate

### KINGSPAN WATER & ENERGY PTY LIMITED WARRANTS THE AQUAPLATE® RANGE OF STEEL WATER TANKS FOR AS FOLLOWS:

- 20 year minimum life prior to perforation due to corrosion, as detailed in the Bluescope AQUAPLATE® product warranty.
- 10 year construction warranty covering the assembly and sealing of the tank, from date of purchase.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by the warranty are in addition to a consumer's other rights and remedies.

Any failure of the tank due wholly or partly to any of the following causes is not covered by this warranty:

1. Normal surface weathering including paint fading or non-structural surface tarnishing
2. Faulty installation of the tank including the base not fully supporting the tank around its whole bottom surface in an even and uniform manner
3. Mechanical or chemical damage sustained during installation or servicing of the Tank
4. Storage of any other liquid other than normal rainwater
5. Damage caused by storm and tempest or any other causes beyond the control of Kingspan Water & Energy Pty Ltd

6. Failure of the AQUAPLATE® due to direct connection of copper pipe work to the Tank. All copper connections are to be insulated from the tank via PVC or similar pipe work
7. Failure of the AQUAPLATE® steel via the placement or connection of any aftermarket fittings including screws and brackets.

### WARRANTY CLAIM PROCESS

All warranty claims must be made in writing. Kingspan Water & Energy Pty Ltd will assess claims for warranty, and the result of this assessment communicated in writing. Claims for a warrantable fault in a steel water tank will be repaired or rectified within two (2) weeks of Kingspan Water & Energy Pty Ltd receiving the claim.

Purchased by: \_\_\_\_\_

Purchaser's address: \_\_\_\_\_  
\_\_\_\_\_

Date of purchase: \_\_\_\_\_

Installed on site: \_\_\_\_\_

Company purchased from: \_\_\_\_\_

Please retain this warranty card for warranty claim purposes.

Kingspan Water & Energy Pty Ltd will not be liable for any injury to persons, damage to property or for any consequential loss or damage due to failure of any Tank. Kingspan Water & Energy Pty Ltd will not be liable for any expense arising due to the claiming of this warranty.